Friday, September 15, 2017

4:30 – 5:05  Registration *(Meal will be provided)*

5:05 - 5:15  Welcome

5:15 - 6:15  Mark Hardy, PharmD, R.Ph. North Dakota State Board of Pharmacy Executive Director
Topic: *Updates on Drug Abuse Trends, the PDMP and Medical Marijuana*
0047-9999-17-023-L05-P/0047-9999-17-023-L05-T (Knowledge) 0.1 CEU
   1. Discuss trends and statistics on Drug Abuse across the state and nation.
   2. Examine the opportunities for the PDMP as a tool to provide better patient care in pharmacies.
   3. Describe the current status of the implementation of Medical Marijuana in North Dakota.

6:15 – 6:45  Fran Gronberg, North Dakota State Board of Pharmacy Public Member
Topic: *The Public Member Perspective*
0047-9999-17-030-L04-P/0047-9999-17-030-L04-T (Knowledge) 0.05 CEU
   1. Describe the reason why a public member on a licensing board is an integral part of a Board’s membership.
   2. Offer the knowledge of patient driven policies which are integral between the profession of pharmacy and the patient.

6:45 – 7:00  Break

7:00 – 7:30  Gary Anderson, Epileptic Patient
Topic: *Living with Epilepsy. How Does Your Role as a Pharmacy Technician Affect Me?*
0047-9999-17-024-L04-P/0047-9999-17-024-L04-T (Knowledge) 0.05 CEU
   1. Recognize the life challenges patients struggle with daily.
   2. Demonstrate how epilepsy has impacted the speaker’s life.

7:30 - 8:30  Melissa Halvorson, NDSU PharmD Candidate
Topic: *OTC Medications and the Red Flags*
0047-9999-17-022-L01-P/0047-9999-17-022-L01-T (Knowledge) 0.1 CEU
   1. Discuss the importance of OTC counseling.
   2. Review OTC categories and medication basics.
   3. Discover potential red flags indicating the need for pharmacist intervention.

Target Audience: Pharmacists, Pharmacy Technicians, and Students

North Dakota State University College of Health Professions, School of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. Attendance at the session and completion of the evaluation form will be required to receive CE credit. Pharmacy professionals can now obtain CE statements of credit on the CPE Monitor website.

Non-pharmacists will receive a noncredit transcript within 4-6 weeks of receipt of all evaluation materials.
Saturday, September 16, 2017

7:30 – 8:00  Registration (Breakfast provided)
8:00 – 8:10  Welcome

8:10 – 9:10  Keynote Speaker – Michael Mone, Vice President Associate General Counsel – Regulatory Cardinal Health

Topic: The Basic ABC’s of Pharmacy: Why We Do What We Do
0047-9999-17-020-L04-P/0047-9999-17-020-L04-T (Knowledge) 0.1 CEU
1. Identify opportunities for excellence in pharmacy technician practice.
2. Identify behaviors essential to achieve patient care objectives.
3. Describe characteristics of effective teamwork.

9:10 – 10:10  Bonnie Thom, R.Ph., FASCP, CGP, North Dakota State Board of Pharmacy Compliance Officer

Topic: The Role of the Pharmacy Technician from a Compliance Perspective
0047-9999-17-029-L03-P/0047-9999-17-029-L03-T (Knowledge) 0.1 CEU
1. Review the role of the pharmacy technician in the Telepharmacy setting.
2. Review the tech-check-tech role in North Dakota pharmacy.
3. Discuss the role of the pharmacy technician in patient counseling.

10:10 – 10:25  Break

10:25 – 11:25  Panelists; Lynn Rud, RPhTech; Tracy Lindsey, RPhTech, CPhT; Kristi Shae, RPhTech, CPhT

Topic: Pharmacy Technician Panel Discussion
0047-9999-17-027-L04-P/0047-9999-17-027-L04-T (Knowledge) 0.1 CEU
1. Discuss the expanding role of a Pharmacy Technician in research of medications.
2. Discuss the expanding role of a Pharmacy Technician can play in an anticoagulation clinic.
3. Discuss the expanding role of a Pharmacy Technician in a community setting as a manager.

11:25 – 12:25  Richard Hillbom, R.Ph., PTCB Associate Director of Strategic Alliances

Topic: Pharmacy Technician Practice: Advancements and Opportunities
0047-9999-17-028-L03-P/0047-9999-17-028-L03-T (Knowledge) 0.1 CEU
1. Describe examples of expanding roles and responsibilities for pharmacy technicians across various practice sectors.
2. Summarize the closed claim findings for the HPSO CNA report entitled “2013 Pharmacist Liability: A ten-year Analysis” and describe how the results may justify expanded technician responsibilities.
3. Identify key recommendations from the 2017 Pharmacy Technician Stakeholder Conference that gained the greatest agreement from across practice sectors.
4. Describe state-based pharmacy law variations that may help and/or impede the growth of pharmacy technician advanced roles/responsibilities.

12:25 – 1:30  Lunch/NAPT General Business Meeting

1:30 – 2:30  Panelists; Donna Kisse, RPhTech; Danika Braaten, RPhTech, CPhT; Nicole Bernabe CPhT

Topic: Pharmacy Technician Panel Discussion
0047-9999-17-026-L04-P/0047-9999-17-026-L04-T (Knowledge) 0.1 CEU
1. Discuss the impact of being involved and engaged in the profession. How it helps pave the way for the future of the profession.
2. Discuss the expanding role of a Pharmacy Technician in education.
3. Discuss the expanding role of a Pharmacy Technician in the leadership of Telepharmacy.

2:30 – 2:45  Break

2:45 – 3:45  Tyler Rogers, PharmD, R.Ph.

Topic: The increasing Role of ND Pharmacy Technicians in Prescription Counseling
0047-9999-17-021-L01-P/0047-9999-17-021-L01-T (Knowledge) 0.1 CEU
1. Examine the new North Dakota counseling laws and regulations.
2. Differentiate between the role of a technician and pharmacist in counseling.
3. Review patient scenarios and the appropriateness of technician screening.

3:45 – 4:45  Lindsay Cizek-Cribb, RPhTech, CPhT

Topic: Putting Customers First, Even in Difficult Situations
0047-9999-17-025-L04-P/0047-9999-17-025-L04-T (Knowledge) 0.1 CEU
1. Describe ideal customer service skills for a professional pharmacy technician.
2. Identify why customers sometimes behave in challenging ways.
3. Review techniques to utilize in handling stressful and difficult situations in the pharmacy.
**GOING GREEN**

To minimize paper waste, all speaker handouts will be available on the NDPhA website for each attendee to print as desired prior to the meeting.

Directions on how to access this information will be provided upon receipt of your registration.

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**Hotel Information:** Ramkota Hotel and Conference Center  
800 South 3rd Street, Bismarck ND 58504

A block of rooms has been reserved until: September 1, 2017

*Under the name: Northland Association of Pharmacy Technicians*

$109 per night plus tax

To book a room call: 701.258.7700

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**Registration Form**  
*(Please write legibly)*

Name: ____________________________________ Phone Number: ________________________________

Address: _________________________________ Email address: __________________________________

ND Registration number (if applicable): ______________

I plan to attend the following days *(please circle one)*

- FRIDAY ONLY  
- SATURDAY ONLY  
- BOTH FRIDAY AND SATURDAY

Do you have a food allergy or special needs? If yes, please briefly describe. *(We will do our best to accommodate your needs):*

____________________________________________________________________________________

How would you like your confirmation of receipt of registration *(please circle one)*

- MAIL  
- EMAIL

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*Please make checks payable to NAPT*

Please detach and send your registration and full payment to:  
NAPT Attention: Alexandra Spilman  
1332 13th Street W. West Fargo, ND 58078

**REFUNDS**

*Only under extreme circumstances will refunds be made. All refunds are subject to the approval of the NAPT Executive Board*