The Public Member Perspective

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Public Member, ND Board of Pharmacy
Objectives

• Provide the reason why a public member on a licensing Board is an integral part of a Board’s membership

• Offer the knowledge of patient driven policies which are integral between the profession of pharmacy and the patient
Questions

What is the document that is required to be posted in a prominent place within each pharmacy?

a. The Pharmacy Patient’s Bill of Rights
b. The list of 3rd party plans accepted by pharmacy
c. The process for making a complaint to the Board
d. The list of staff working in the pharmacy
Questions

The Board of Pharmacy is an agency made of ___ Pharmacist(s), ___ Technician(s) and ___ Public Member(s) appointed by the Governor to serve North Dakota Citizens.

a. 3, 1, 1
b. 2, 1, 2
c. 5, 1, 1
d. 4, 1, 2
The Board of Pharmacy Mission Statement

The Board of Pharmacy protects, preserves and promotes the public health and welfare of the citizens of North Dakota by assuring that the highest quality pharmaceutical care is delivered and that appropriate use of pharmaceuticals is upheld through education, communication, licensing, legislation, regulation, and enforcement.
The Board of Pharmacy

• Made up of 7 members (5 Pharmacists, 1 Pharmacy Technician, and 1 Public Member) appointed by the Governor of North Dakota
  • Serve a 5 year term and can be reappointed
• Board hires an Executive Director to take care of the day to day operations of the Board
• Responsible for licensure/registration of Pharmacist, Pharmacy Technicians, Interns, Technician in Training,
• Also license Pharmacy (in and out of state), anyone in the Drug Supply Chain (wholesalers, manufacturers, reverse distributors, third party logistic providers)
• Run and maintain the Prescription Drug Monitoring Program, Repository Program and many other projects/initiatives
The Public Member

• In 2011 the Governor appointed the first public member to the Board of Pharmacy
• The Perspective of a Public member to a Board...
• Role in protecting the public and ensuring policies and decisions are in line with public interest
  • Examples (disciplinary case and rule making)
The Public’s Expectation for Pharmaceutical Care

• Pharmacy Patient Bill of Rights (NDAC 61-04-07-01)
  • A set of tenets set by the profession in 1996 which defines what the profession of pharmacy believes to be our patients’ expectations for delivering pharmaceutical care
  • This document needs to be posted in each pharmacy in the state of North Dakota so that the public can see the expectations of care they should expect
Pharmacy Patient Bill of Rights

61-04-07-01. Pharmacy patient’s bill of rights. North Dakota pharmacies and pharmacists shall provide pharmaceutical care so that the patient has the following rights:

1. To professional care provided in a competent and timely manner in accordance with accepted standards of pharmacy practice.

2. To be treated with dignity, consistent with professional standards, regardless of manner of payment, race, sex, age, nationality, religion, disability, or other discriminatory factors.

3. To pharmaceutical care decisions made in the patient’s best interest in cooperation with the patient’s physician.

4. To have the pharmacist serve as one of the patient’s advocates for appropriate drug therapy and to make reasonable efforts to recommend alternative choices in cooperation with the patient’s physician.

5. To have the patient’s pharmaceutical records maintained in an accurate and confidential manner and used routinely to maximize the patient’s pharmaceutical care.
6. To receive health care information and to review the patient’s records upon request.
7. To receive patient counseling, using the methods appropriate to the patient’s physical, psychosocial, and intellectual status.
8. To have the patient’s prescriptions dispensed and pharmacy services provided at a pharmacy of the patient’s choice in an atmosphere that allows for confidential communication.
9. To have the patient’s drug therapy monitored for safety and efficacy and to make reasonable efforts to detect and prevent drug allergies, adverse reactions, or contraindications.
10. To monitor the patient’s compliance and proper drug use and to institute remedial interventions when necessary.
11. To have the pharmacy patient’s bill of rights posted in a prominent place within the pharmacy readily visible
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Questions/Scenarios??